

Indigita has Published a New e-Learning Course on Dormant Accounts

Geneva, 19th September 2024 - **Indigita SA announces the release of a new e-Learning course designed specifically for Swiss banks. This course, developed in cooperation with Sogeni SA, a key Swiss partner for banks in finding missing beneficiaries, equips professionals with essential knowledge on the management and regulatory compliance of dormant accounts, an increasingly critical area in banking.**

Dormant accounts, often associated with unclaimed assets, present unique challenges to financial institutions. Proper management of these accounts is not only a matter of regulatory compliance but also a commitment to upholding the rights and interests of clients and their heirs.

The new e-Learning course provides an in-depth exploration of the regulatory framework governing dormant accounts in Switzerland, including:

1. **Regulation Overview:** Detailed explanation of the Swiss Banker's Association's NARILO guidelines as well as Swiss Banking Ordinance and Swiss Banking Act provisions related to dormant assets.
2. **Prevention Measures:** Strategies for banks to maintain contact with clients and avoid account dormancy.
3. **Loss of Contact and Active Search:** Procedures for identifying lost contact and initiating active searches to locate clients or beneficiaries.
4. **Safeguarding Assets:** Best practices for managing dormant assets to protect client interests.
5. **Publication and Liquidation:** Steps for the publication of dormant assets and their eventual liquidation.

The course's content includes interactive modules and real-world scenarios to ensure participants gain practical insights into managing dormant accounts. From understanding the legal definitions of dormancy to implementing effective prevention measures, this course covers all critical aspects that banking professionals need to know.

Participants will take approximately 60 minutes to complete the course, which concludes with an assessment to validate their understanding. Upon completion, participants will receive a certificate recognized by SAQ – Swiss Association for Quality.

[Click here to try the DEMO version of the Dormant Accounts course](#)

The course is available for individual purchase or through corporate subscriptions via the Indigita e-Shop: <https://e-shop.indigita.ch/product/dormant-account/>

For more information, please visit:

<https://www.indigita.ch/dormant-accounts>

About Indigita SA

Indigita SA is a Swiss regulatory (regtech) company headquartered in Geneva, which provides a suite of interactive trainings, digital tools and APIs to support financial institutions and their employees to conduct cross-border business in a safe and compliant way. Indigita is the regtech arm of the BRP Group and combines the industry-leading regulatory knowledge of its mother company BRP Bizzozero & Partners SA and its sister company BRP Tax SA with innovative digital channels. Indigita provides banks and asset managers efficient access to the most complete and up-to-date collection of cross-border rules for more than 190 jurisdictions.

www.indigita.ch



Access our brochures or book a meeting

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About Sogeni SA

Sogeni SA is a Swiss firm specialized in the search for heirs and beneficiaries of unclaimed assets in Switzerland and abroad. Founded in 1994, it was then a pioneer in its field and remains the leading probate genealogy firm in the confederation. Since 30 years Sogeni SA has conducted thousands of searches for missing heirs or beneficiaries on behalf of judicial authorities or financial institutions. Thanks to its extensive experience and unique combination of skills and resources, Sogeni SA boasts an unrivalled success rate in resolving cases.

www.sogeni.com

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